

STAKEHOLDERS and EXPANSION COMMITTEE

1. The purpose of this committee is to provide oversight on the two roles critical to the success of company: stakeholder relationships and expansion.
2. The committee shall ensure that needs and expectations of external stakeholders are clearly identified and understood, to enable company management to deliver a set of appropriate services to its stakeholders.
3. Company's planned expansion is dependent upon various stakeholder relationships such as ratings users, issuers, investors, financial service intermediaries and the press. This committee will help management about activities relating to the expansion of ratings and commercial activities.
4. This committee is to provide recommendations to management so that the stakeholder interests are protected such as unpublished or business sensitive information is dealt with utmost care and ensure that the trust and confidence of the stakeholders in the company stays intact.
5. This committee will assist the management by recommending redressal procedures and the engagement of meaningful dialogue with stakeholders. This committee will provide avenues to address if there are any issue or concern is raised by external stakeholders. For example, committee will recommend a process to be in place to resolve any issue or complaint.
6. This committee shall review the number of unresolved matters on a quarterly basis. The committee then shall make recommendations to resolve any outstanding issues. The committee must also provide periodic updates to the Board and review on an annual basis the company's performance in dealing with stakeholder grievances.
7. This committee is to help and recommend how to source and expand business activities globally according to the company's growth plan and strategic objectives for the next five years.
8. This committee shall review the adequacy and effectiveness of the company's engagement and interaction with its stakeholders whilst considering substantive national and international business developments and expansion of company's business in terms of other country subsidiaries owned by parent company CEO24X7 Limited for credit ratings products and services.
9. This committee shall give it recommendations to strategy and finance committee and CRM marketing and sales committee to enable operationalisation of policies pertaining to the company's service delivery and expansion of services within existing and new markets. This committee shall recommend to management the adequate allocation of resources required to expand services.
10. All other responsibilities and rights not noted in this charter shall be covered by incorporation by reference of the general terms of reference for all committees approved by the board. This shall also incorporate by the same reference constitution, membership, attendance, frequency, and authority.